



## LIFETIME BODY STRUCTURAL WARRANTY

### Warranty:

MEDIX Specialty Vehicles, Inc. (Warrantor) warrants to the original purchaser for a "Lifetime" of service from the date of delivery that this product shall be free of substantial defects in materials and workmanship, which are attributable to the Warrantor and arise during the course of normal use and service.

### Warranty Performance:

Warrantor will remedy substantial defects by repair or replacement of defective parts, free of charge to the owner. Owner shall bear the expenses arising out of and relating to transporting the product to appropriate warranty service center.

### Items Excluded:

- Paint, which is covered under separate warranty.
- Accessories or parts not manufactured by Warrantor, which items include (but not limited to): chassis and its related component parts, sealants, hardware and related component parts, doors and related component parts, molding, windows and similar equipment. These items are covered by warranties supplied by the manufacturer of these components.
- General tightening of fasteners on added components; lubrication of latches and catches.
- Products that have been altered or modified by any party other than Warrantor.
- Damage caused by normal wear, misuse, neglect, negligence or accident.

### Warranty Termination:

- Sales of product by original owner.
- The expiration of the warranty period(s) set out herein.

- Misuse or neglect of the product, failure to provide reasonable and necessary maintenance.

### Warrantor's Rights:

MEDIX Specialty Vehicles, Inc. reserves the unrestricted right from time to time to make changes in design of its products without thereby imposing any obligations on itself to make corresponding changes on its products theretofore manufactured.

### Claim Procedures:

All warranty service is to be performed at Warrantor's factory, or an authorized warranty service center. The Warrantor must authorize all warranty service in writing. Information required to start procedure is as follows: Owner's Name, addresses and phone numbers; Name of dealer; Vehicle Identification Number; product model and serial number; date of purchase; mileage, and a short description of the problem. This information may be mailed, faxed, or e-mailed to the Warrantor.

### Damage Recovery Limitations:

No persons shall be entitled to recover from Warrantor for any consequential or incidental damages arising out of or relating to any defect in the product.

### Warranty Limitations:

All implied warranties of merchantability or fitness for a particular purchase are limited in duration to the warranty period of one (1) year from the date of purchase.

There are no warranties of any nature made by the Warrantor beyond the contents of this limited warranty. No persons have the authority to enlarge, amend, or modify this warranty.

### Legal Rights:

This warranty gives those legal rights specifically enumerated herein. Your may have other rights which vary from state to state.

**MEDIX Specialty Vehicles, Inc.**  
3008 Mobile Drive Elkhart, IN 46514 USA  
Voice (574) 266-0911 • Fax (574) 266-6669